



2022 Quality Performance

updated 10.23.23

MEASURE	NWMHP ACO PERFORMANCE RATE	MEAN PERFORMANCE RATE (All DCEs)	Quality CODE
Overall Quality Score	100.00%		
Domain: Patient/Caregiver Experience			
CAHPS: Getting Timely Care, Appointments, and Information	76.99	81.97	Quality E
CAHPS: How Well Your Doctors Communicate	91.79	93.10	Quality F
CAHPS: Care Coordination	82.47	84.70	Quality G
CAHPS: Shared Decision Making	54.85	61.56	Quality H
CAHPS: Patients' Rating of Doctor	89.48	91.74	Quality I
CAHPS: Courteous and Helpful Office Staff	90.46	91.10	Quality J
CAHPS: Health Promotion and Education	51.75	61.84	Quality K
CAHPS: Stewardship of Patient Resources	20.79	24.96	Quality L
Domain: Care Coordination / Patient Safety			
Risk-Standardized, All-Condition Readmission	14.57	15.28	Quality A
Risk-Standardized, All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions	29.85	31.62	Quality B
Timely Follow-Up After Acute Exacerbations of Chronic Conditions	65.21	68.31	Quality D